



Alex Agazzi

Short-Term Rental Specialist

Open Profile

+12 Years in Hospitality & Short Term Rentals | Remote | Available Worldwide

Explore the profile.

- All Strenghts
- Operations
- Revenue
- Systems

Human Touch. [Listen How I communicate](#)

Skills

- Vacation Rental Operations
- Guest Communication
- Property Management
- Reservations Management
- Housekeeping Coordination
- Channel Management (OTA)
- Revenue Management
- Calendar Management
- Pricing Management
- SOP Development
- Team Coordination
- Problem Solving
- Issue Resolution
- Reporting & Data Analysis

Tools & Platforms

- Airbnb
- Booking.com
- VRBO.com & Expedia
- Guesty
- Lodgify
- Hostaway
- Hospitable
- Avantio
- Google Workspace
- Excel & Google Sheets
- SmartPricing
- Beyond Pricing
- Siteminder

Languages

- English (Bilingual)
- Spanish (Native)
- Portuguese (Professional)
- Catalan (Bilingual)

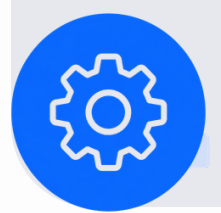
Education

Higher Technician in Energy Efficiency and Solar Energy Systems
FJE Clot Barcelona



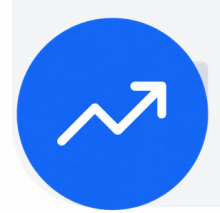
Guest Focused. 5-Star Experience.

Exceptional communication, care, and attention that create memorable stays for guests.



Systems & Efficiency. Built to Scale.

Streamlined Workflows, automations, and dashboards that drive consistent results.



Revenue Driven. Results and Grow.

Smart Pricing, distribution and performance insights to maximize occupancy & ADR.



Professional Summary

Vacation Rental Operations Manager with 12+ years of experience managing short-term rental properties and hospitality operations. Expert in guest experience, reservations, calendar and pricing management, housekeeping coordination, OTA management, and team collaboration. Passionate about optimizing operations, increasing revenue, and delivering 5-star guest experiences.



Professional Experience

- BNB's Operations Manager | The Houseboats**

2023-Today
- Operations Coordinator | Mon Boutique Hotel**

2024-2025
- Property Operations Manager | Dickinson Villas**

2019-2023
- BNB's Operations Manager | The Houseboats**
Amsterdam, Remote
 - Managed daily operations for a portfolio of vacation rental properties across Airbnb, Booking.com, BookaHouseboat, and direct bookings with Lodgify.
 - Coordinated guest communications, reservations, check-ins, and issue resolution to maintain a high-quality guest experience over the phone, email, Lodgify App and CHAT.
 - Oversaw housekeeping, maintenance coordination, and operational workflows between property owners and service providers.
 - Managed pricing, availability, and distribution across multiple channels to maximize occupancy and revenue with SmartPricing RMS.
- Operations Coordinator | Mon Boutique Hotel**
Pollensa, Spain
 - Managed daily operations of a boutique hotel ensuring smooth communication between Reception, Housekeeping, and Breakfast teams.
 - Improved operational workflows and reporting systems and implemented automations and dashboards to track performance, using Macros for Google Sheets.
 - Supervised reservations, guest requests, and special arrangements coordinating with the Receptionist.
- Property Operations Manager | Dickinson Villas**
Pollensa, Spain
 - Managed operations of multiple vacation rental properties.
 - Oversaw reservations across Airbnb, Booking.com, Vrbo, and direct bookings.
 - Managed pricing, availability, and promotions to optimize occupancy and revenue.
 - Coordinated housekeeping, maintenance, and guest communication.
 - Created dashboards and reports to monitor KPIs and property performance.
 - Built strong relationships with owners, guests, and local partners.



Certificates



Revenue Management
Certificate
(Beyond Pricing)



Project
Management
(Linked-in)



No-Code Apps
(Appsheet)